eSanjeevani crosses 50 crore teleconsultations

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News

eSanjeevani, India's national telemedicine service, crossed **50 crore** consultations on **15 September 2026** (total **50,00,92,730** across 36 States/UTs). The Health Ministry called it the **world's largest telemedicine implementation in primary healthcare** (reported 6 Oct 2026).

Key facts

Network	**1.42 lakh** Ayushman Arogya Mandir spokes, **19,473** hubs, **901** online OPDs
Providers	**2,41,923** registered health workers and doctors
Languages / scale	**15 languages**; **2.5-3 lakh** consultations a day
Users	Women **57.14%**; over 40% aged 46 and above
Award	Its AI clinical-decision support won the **National e-Governance Gold Award 2026**

Background

- **Launch: November 2019**; built by **C-DAC Mohali**. Two variants: **eSanjeevani AB-HWC** (doctor-to-doctor, through the Arogya Mandir health worker) and **eSanjeevani OPD** (patient-to-doctor from home, April 2020, during Covid).

- **Ayushman Bharat (2018):** (1) **Ayushman Arogya Mandirs** (formerly Health and Wellness Centres); (2) **PM-JAY**, ₹5 lakh cover per family per year.
- **Ayushman Bharat Digital Mission (ABDM): 27 September 2021**; **14-digit ABHA** health ID; run by the **National Health Authority (NHA)**.
- **Digital Public Infrastructure (DPI):** Aadhaar, UPI, CoWIN and eSanjeevani; India's DPI model was praised at the G20 Summit (2023).

Tamil Nadu link: Tamil Nadu's **'Makkalai Thedi Maruthuvam'** began on **5 August 2021 at Samanapalli, Krishnagiri district**; it delivers medicines for diabetes, BP and other non-communicable diseases at home and won the **UN Inter-Agency Task Force (UNIATF) award in 2024**. Chennai-based **Apollo Hospitals** set up India's first rural telemedicine centre at **Aragonda**, Andhra Pradesh, **in 2000**.

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